

MARSEILLE  
DATA CENTRE CAMPUS

Connect, transact and grow



# WELCOME TO MARSEILLE



## Technical and operational excellence

Our Marseille campus is the largest network-neutral campus in the region, it attracts the widest range of carriers, CDNs, service providers and enterprises looking to ensure the performance of their IT systems while lowering costs.

Marseille is one of two main hubs we have in France. Its strategic importance derives from the submarine cables that connect directly into our campus giving direct access to extensive European and international markets that span from EMEA to APAC.

Our award-winning data centre campus is a gateway to emerging markets and a landing station for major continental subsea cables. It comprises two data centres ideal for dual-site configurations. With access to 13 subsea cables, Marseille offers you a platform for extending your reach into new domestic, regional and international markets.

Here you'll also find more than 130 connectivity providers, as well as France-IX, DE-CIX, NL-ix and NetIX Internet exchanges, all assuring you of the best connectivity for your needs.

// *This PoP will allow NTT Com to serve not only new customers but also existing customers in other parts of the world looking to expand and add services in fast-growing markets in Africa, the Middle East and Asia.*

NTT Com



## Setting standards of excellence

We've been setting industry standards in data centre design, build, operation and management for more than 15 years, and our Marseille campus is no exception. We offer a 99.999% availability SLA and you're unlikely to find better reliability, resilience, efficiency and performance elsewhere in the Mediterranean.



### Network neutrality

We are network-neutral and if you're a carrier that means we'll never compete with you for business. Instead we provide a state of the art data centre environment and it's from here that you can offer your services to our colocated communities. This network-neutral environment is a marketplace. We facilitate those transactions, helping you to interconnect, transact and grow.



### High-density computing

France offers very attractive energy prices and we're ready to help you make the most of them. We can cater to the most demanding high-density power needs without compromising efficiency and sustainability, ensuring that you enjoy the highest levels of performance.



# 13

major subsea cables to  
Africa, Middle East and Asia

# 130+

connectivity  
providers

# 24x7

dedicated  
support



## Connectivity

- From Marseille, access to 13 major subsea cables to Africa, Middle East and Asia
- More than 130 connectivity providers
- Direct access to France-IX, DE-CIX, NL-ix and NetIX Internet exchanges
- Direct access to Microsoft Azure and AWS, Oracle Cloud Infrastructure and IBM Cloud via our Cloud Connect solution
- Campus-wide Cross Connects

## Community

- Thriving cloud community of cloud platforms, SIs, hosting providers and carriers
- Diverse enterprise community of small companies, large nationals and multinationals

## Location

- City centre location
- Easy access by public transport

## Specific accreditations

- PCI-DSS certification for data security for all our data centres in France
- ASIP accredited to house personal health data in all our facilities in France



## Operational excellence

Like all of our data centre campuses, Marseille has ISO 27001 and ISO 22301 certifications. We combine state-of-the-art systems and processes to monitor and manage operations 24x7, combining on-the-ground local teams with centralised oversight by our 24-hour European Customer Service Centre (ECSC).



## Sustainability

We commit to 100% sustainable energy with the EDF Certificats Équilibre. Our PUE measures, even where using mechanical cooling and in an always-on environment, are exceptional by any standards. We use a custom cold-aisle containment solution to support higher power densities on low raised floors more efficiently, reducing the overall cooling overhead by as much as 30%. All of our data centres in France are ISO 14001:2004 and OHSAS 18001- certified.



## Security

The whole campus is monitored 24x7 by CCTV and on-site security guards. There are multiple security layers, including mantraps, contactless key cards and biometric readers. You can also add your own security systems to a Cage or Private Room.



## Resilience and business continuity

From 24x7 monitoring and alarms for every critical system to incident management and business continuity processes, we build high levels of redundancy and service assurance into our data centres:

**Connectivity:** dual-entry fibre from two separate carrier main routes; rapidly installed cross connects.

**Power:** secured supply; two power feeds for all equipment, each independently equipped with UPS and generator backup with full load capacity for indefinite running.

**Environment:** SLAs on temperature and humidity in line with ASHRAE recommendations; N+1 cooling; sophisticated water and smoke detection systems; advanced fire suppression in line with local regulations and designed for maximum safety and minimum damage.

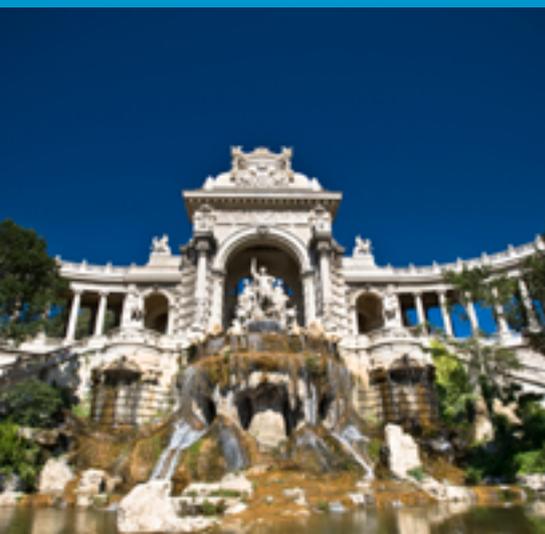


## Flexibility and choice

We pioneered modular data centre design and have been refining it for more than 15 years to enable rapid and efficient campus expansion. We offer significant flexibility in how you extend your footprint and what you do with your space. If you need our advice or help in purchasing or installing equipment, we're at your service. The on-campus team can advise on best practice for cabling, cooling, and power delivery and management, and help you make the best choices on leased lines, IP transit, peering arrangements and physical cabling.

The key services available on campus are:

- Colocation in Cabinet, Cages and Private Rooms
- Rapidly installed Cross Connects within and between data centres
- 24x7 Hands and Eyes rapid response service
- Meeting rooms and office space
- Cloud Connect



## Communities to help you grow

Because our Marseille campus is the largest network-neutral campus in the region, it attracts the widest range of carriers, CDNs, service providers and enterprises looking to ensure the performance of their IT systems while lowering costs. Here, in particular you'll find:



### CHOICE OF CARRIERS

You can choose from more than 130 connectivity providers and connect to any of four Internet exchanges: France-IX, DE-CIX, NL-ix and NetIX. The Marseille campus is one of the most well connected in Europe.



### CLOUD COMMUNITY

The campus also hosts many of the world's leading cloud platforms drawn to France by a mature economy, highly developed transport networks, skilled workforce and attractive energy prices. They collocate in our Marseille campus because of its strategic location to deserve emerging markets in Africa, Middle East and Asia, whilst also benefiting from our excellence and the unparalleled support we offer for high-density computing. As a result, our Marseille campus offers direct access to Microsoft Azure, Amazon Web Services, Oracle Cloud Infrastructure and IBM Cloud and is home to a thriving cloud community of interest:

- Those developing or delivering public and private cloud platforms, applications and services
- Those that provide or need connectivity to cloud services



### DIGITAL MEDIA COMMUNITY

For those creating and distributing content internationally, especially rich media content providers and their content delivery partners, the campus offers low-latency connectivity, redundancy and resilience to assure the performance of live and real-time services. The city plays the role of a content hub, enabling companies to distribute their content to new and emerging markets like Africa.

// *BICS constantly develops its network and its range of services according to the evolution of technologies and its customers' needs. As an existing customer of Interxion on other campuses, it seemed legitimate for us to extend and consolidate our presence in Marseille which will enable us to access new customers and to optimise the resilience of our network architecture. This investment is the result of a shared vision with Interxion - the transformation of Marseille into a global content hub that is at the heart of global telecoms, cloud, and digital industries.*

**BICS**



### Operational excellence

- OHSAS 18001 certified
- 99.999% availability SLA
- High-density power configurations

### Resilience

- 2N or N+1 configurations for all critical systems
- 24x7 operation and monitoring
- Ideal for dual site configurations

### Sustainability

- 100% sustainable energy
- Exceptional PUE measures
- OHSAS 18001-certified
- ISO 14001:2004-certified

## Local and central teams at your service

Customers value the quality of our operations and customer service. We centralise functions that can be centralised and have strong local management, operational, service delivery and assurance teams, enabling us to deliver a more efficient, consistent, responsive and personal service to you.

### Centralised co-ordination

Our centralised European Customer Service Centre (ECSC) team is fluent in French, English, Dutch, German and Spanish. They give you a single point of contact, 24x7, for everything: from booking access to your equipment to arranging a Cross Connect or reporting a problem.

### The ECSC

The ECSC will keep you continually informed of anything that has the slightest chance of affecting your systems. Our customers tell us that they really appreciate the level of engagement they get from us and the control it gives them over the mission-critical systems they host with us. Customers can also access our Customer Portal which allows them to create and view the status of common ticket types (temporary access, deliveries, removals, Hands and Eyes, enquiries), order Cross Connects, Cloud Connect, manage changes to authorisation lists, and access news and event content.

### The local team

The Marseille team not only runs the campus day-to-day but can provide you with knowledge of local markets and regulatory environments as needed. They're on hand if you want advice or help in using your space effectively, from design and connectivity to installation and management.



**Fabrice Coquio,**  
Managing Director, France



## About Interxion

Interxion (NYSE: INXN) is a leading provider of carrier and cloud-neutral colocation data centre services in Europe, serving a wide range of customers through over 45 data centres in 11 European countries. Interxion's uniformly designed, energy efficient data centres offer customers extensive security and uptime for their mission-critical applications. With over 700 connectivity providers, 21 European Internet exchanges, 21 European Internet exchanges, and most leading cloud and digital media platforms across its footprint, Interxion has created connectivity, cloud, content and finance hubs that foster growing customer communities of interest. For more information, please visit [www.interxion.com](http://www.interxion.com)

## Data Centre services across Europe



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**Cofounder:** Uptime Institute EMEA chapter, **Founding member:** European Data Centre Association, **Patron:** European Internet Exchange Association, **Member:** The Green Grid, with role on Advisory Council and Technical Committee, **Contributor:** EC Joint Research Centre on Sustainability, **Member:** EuroCloud.

Interxion is compliant with the internationally recognised ISO/IEC 27001 certification for Information Security Management and ISO 22301 for Business Continuity Management across all our European operations.  
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